

**Bruton Surgery Patient Group**  
**24 March 2023**

**Agenda**

1. Introductions and apologies
  - Apologies – Ginnie
  - Attending – Fiona (Chair), David (Vice Chair), Elisabeth, Fran, Paul and Clare (Surgery), Laila,
2. Actions from previous meeting (see below)
  - Paul – surgery is working up care plan to be rolled out in the next few weeks, following testing, meaning that at every appointment (face to face and then Ask My GP) patients leave with a note (email or text) of what will happen next.
  - Promotion of website and app – asking Health Coaches to take on this remit, but needs further attention in Spring – carry forward
  - The Dove – surgery will submit an article every month
  - Website – who's who at the surgery with pictures – Clare is actioning pictures for upload
  - Instagram – Laila can give time to assist Paul to set up a page w/c 17 Apr
  - School – Health Coaches liaising with schools in ongoing; Dawn to update
  - Health Coach to join PPG mtgs in future – carry forward
  - Health Coaches are joining in the 'happy to chat' bench in Bruton
  - Clinical representation at PPG mtgs – discuss with Louisa
  - AMGP – Paul is chasing data manager – carry forward
  - Read Easy scheme info – Paul to chase
  - Fiona has written to TC on signage
3. Stroke Services – Angela
  - Provision at present is actually not universal already. In light of that a 24hr team in one local might actually be a better option than the existing provision. Hyper acute services at Yeovil will close and only be in Taunton. Bruton patients might access Dorchester. Surgical needs will have to go to Bristol. Important thing is speed of treatment. Members can respond to the consultation online.
4. Patient Transport
  - Surgery can refer to a transport service, but that has to be booked in advance
  - Surgery can arrange a non-emergency ambulance for GP referred visits to hospital and should arrange return journeys as well
  - Health Coaches can give information on Patient Transport scheme for advance appointments
  - Item to be publicised in future newsletter - Paul
5. Practice Update – Paul
  - Paul is running covid clinics for this term for the Rural Practice Network – over 75s and immune suppressed
  - Practice is very busy – high demand this week
  - Appointment running at about 6 days lead for routine appointments (slightly longer due to higher demand)
  - 2 potential new GPs have been interviewed
  - Paul commented that budgets are very tight for the year to come
  - The PPG thanked Paul for all his efforts and expressed the hope that he was enjoying his new role
6. Chair and Vice Chair Updates

- David has agreed to act as Vice Chair and will lead on support for the PPG, including membership, recruitment and working with Fiona on work planning
  - Rural Practice Network
    - Paul to raise joint working at next RPN management meeting
    - Fb page – Mandy to check and make sure linked to Bruton page
  - County Chairs and Symphony Chairs – agreed that we will continue to circulate details for these meetings, but not prioritise attendance at the moment
7. AOB
- Does the surgery use video conferencing/pictures for appointments/diagnosis? Bruton uses photo images, rather than video
  - Laila will be leaving the PPG and has kindly agreed to try to find a replacement from school. The PPG thanked Laila for input and wished her every success in the future
8. Next meeting – 11am, 21 April, Bruton Community Hall
- Subject matter as below –

Apr – Jun	<p><b>Reaching different groups in our community</b></p> <p>How are we reaching out to the following and with what degree of success? How can we improve?</p> <ul style="list-style-type: none"> <li>• Young</li> <li>• Older</li> <li>• Young families</li> <li>• English as a second language</li> </ul>	<p>Input to patient newsletter</p> <p>PPG targeted recruitment</p> <p>Outreach visits into the community</p>
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