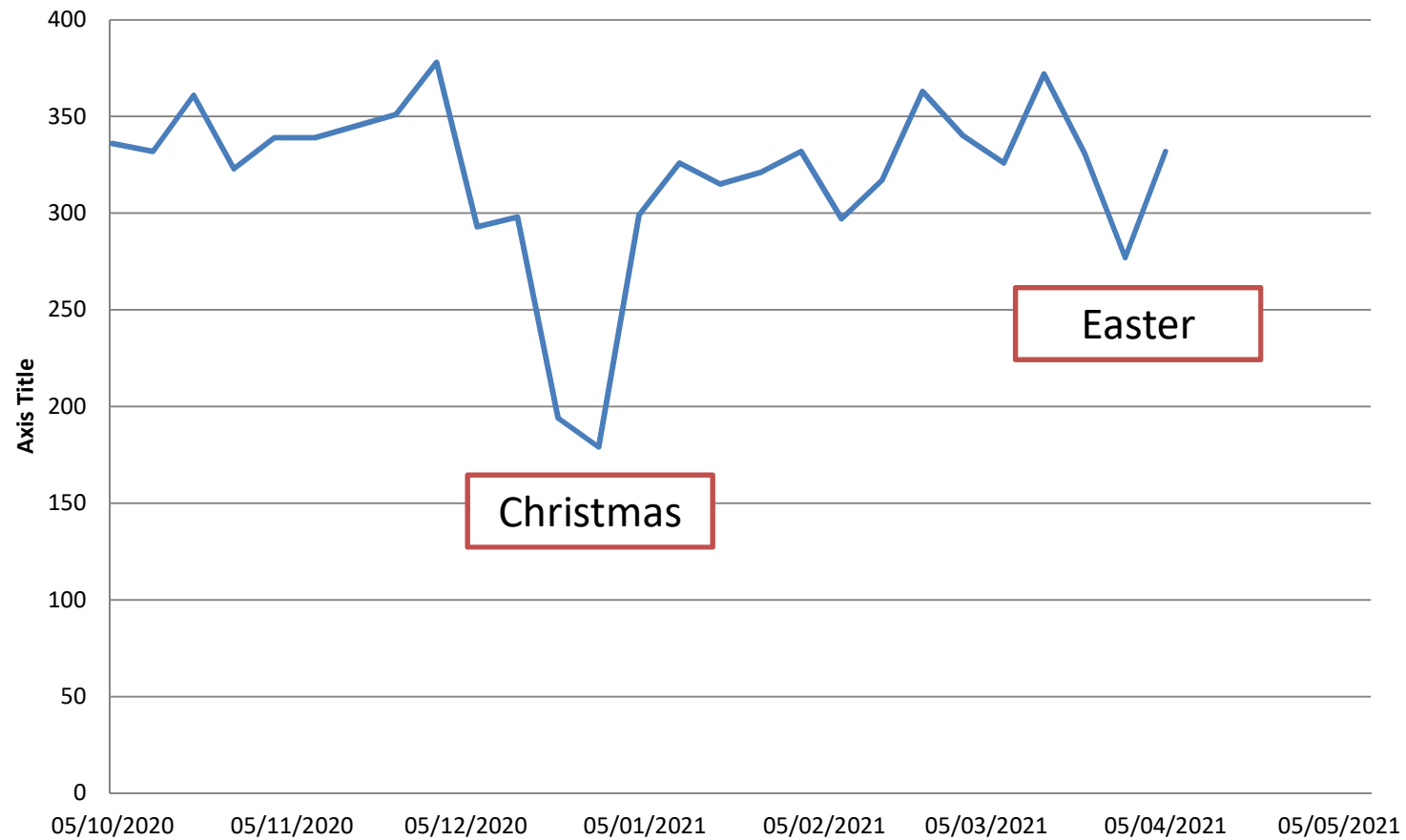


# Activity Picture

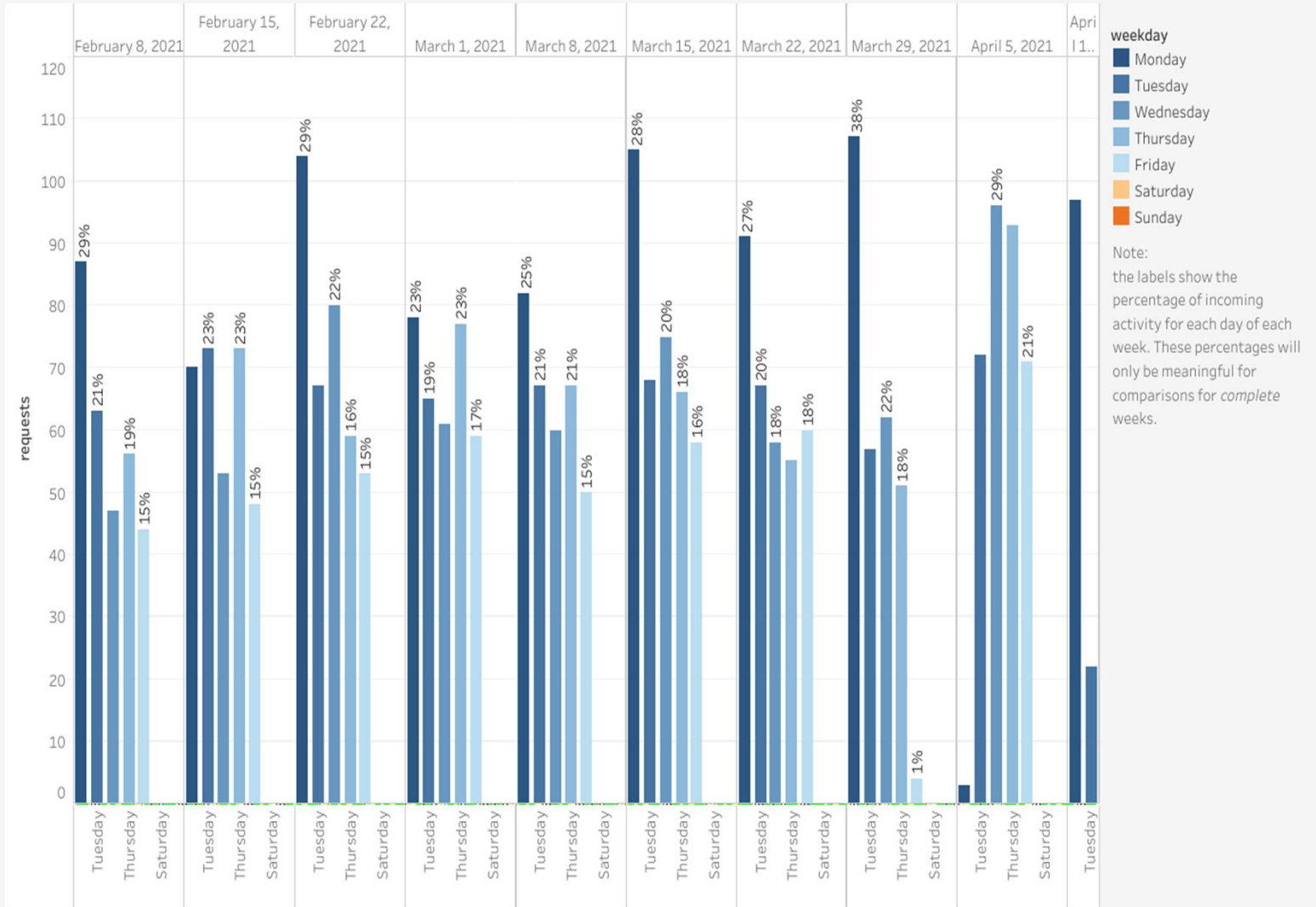
Bruton Surgery

## Ask My GP Demand Total



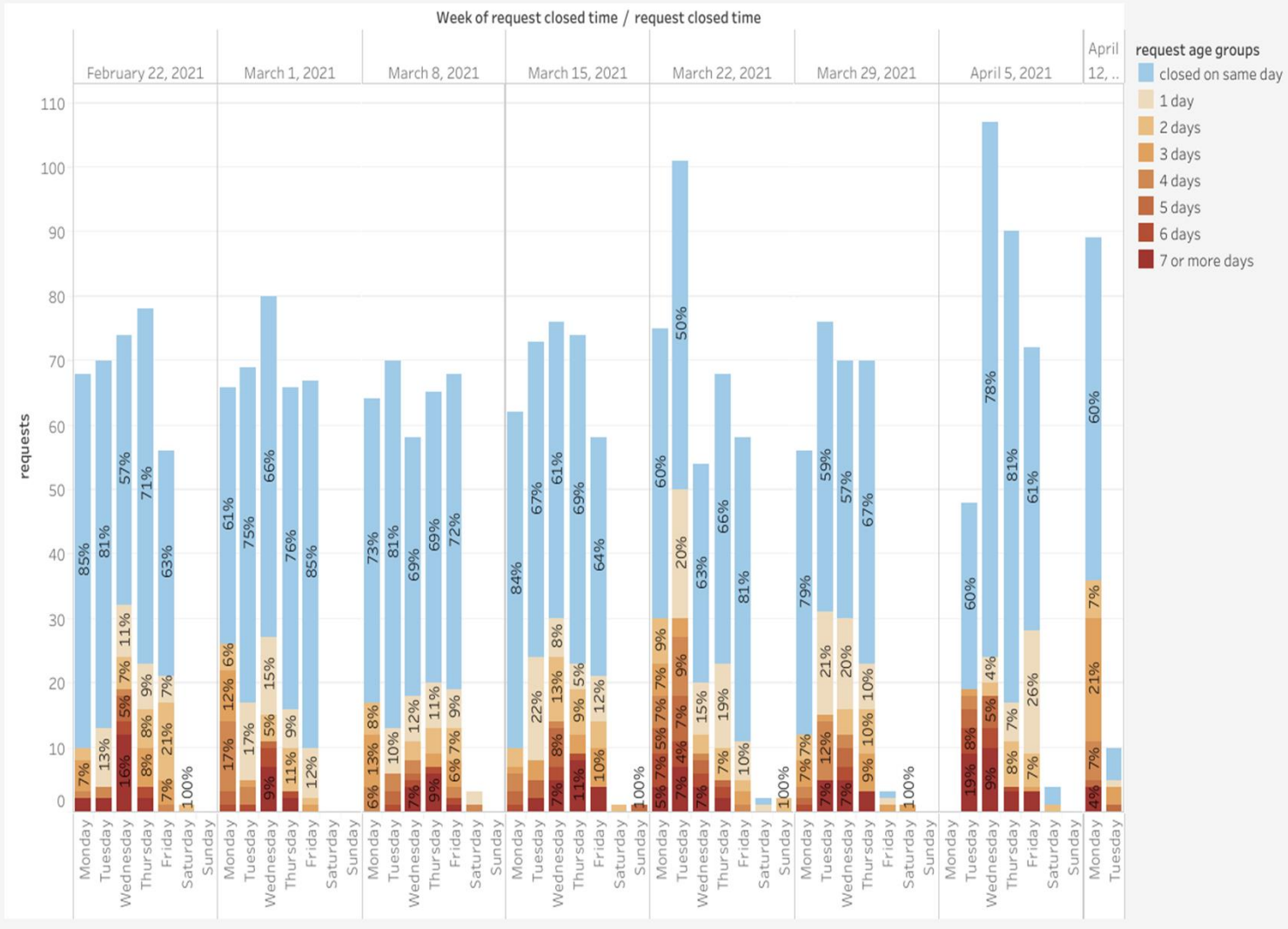
incoming requests per day

select time range  
2/8/2021 12:00:00 AM to 4/1..



age of request at closure

request closed time  
2/22/2021 12:00:00 AM t..

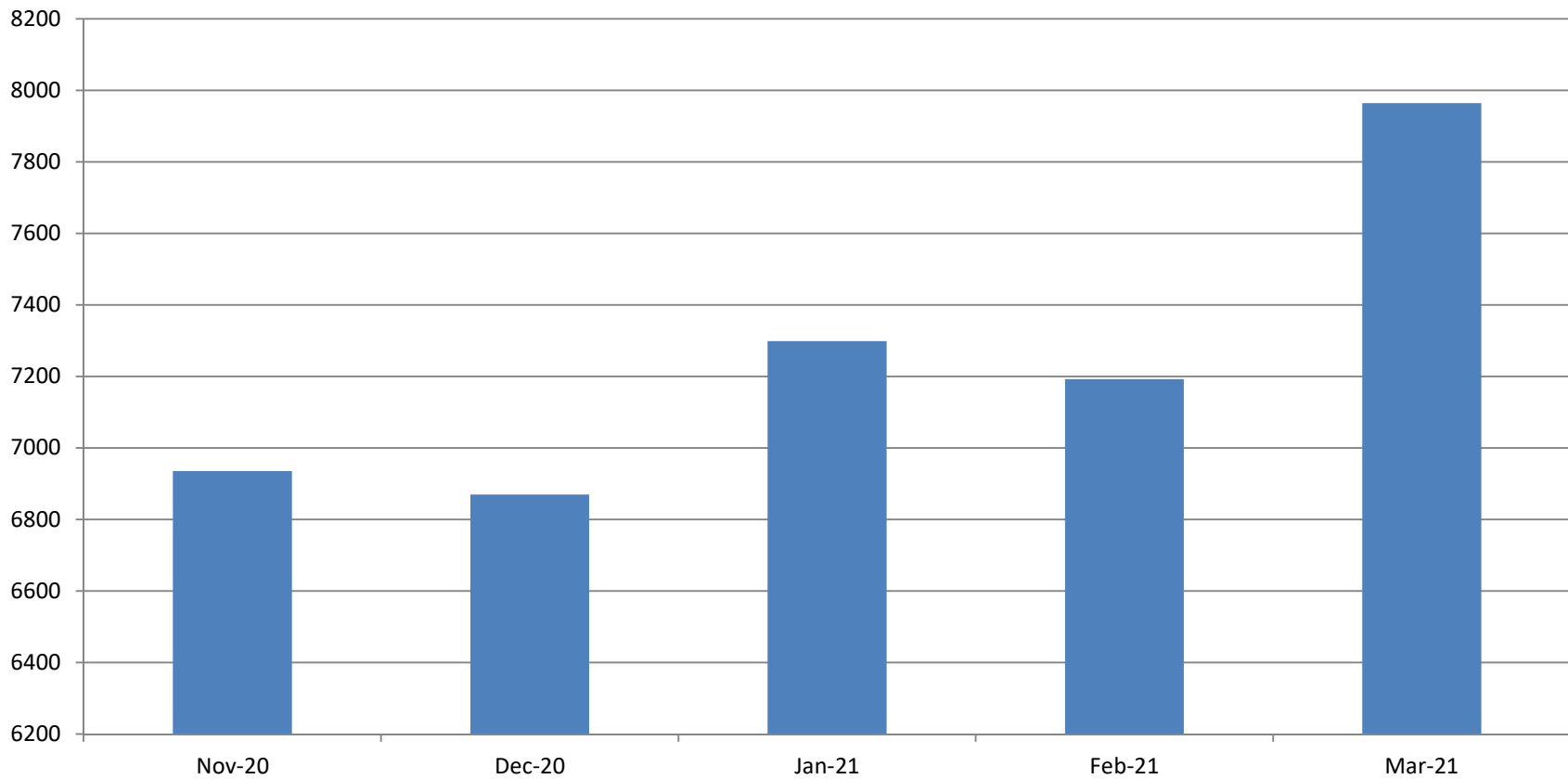


# Activity

Activity	November	December	January	February	March
Phone calls in	3310	3265	3331	3139	3925
AMGP requests	1474	1242	1261	1309	1595
Medications issued	6935	6870	7299	7192	7964
Referrals made	220	191	143	162	250
Test Results	1648	1649	1477	1790	1905
Documents coded	808	793	784	725	836
FFT Good/Very Good	84%	77%	87%%	100%	78%

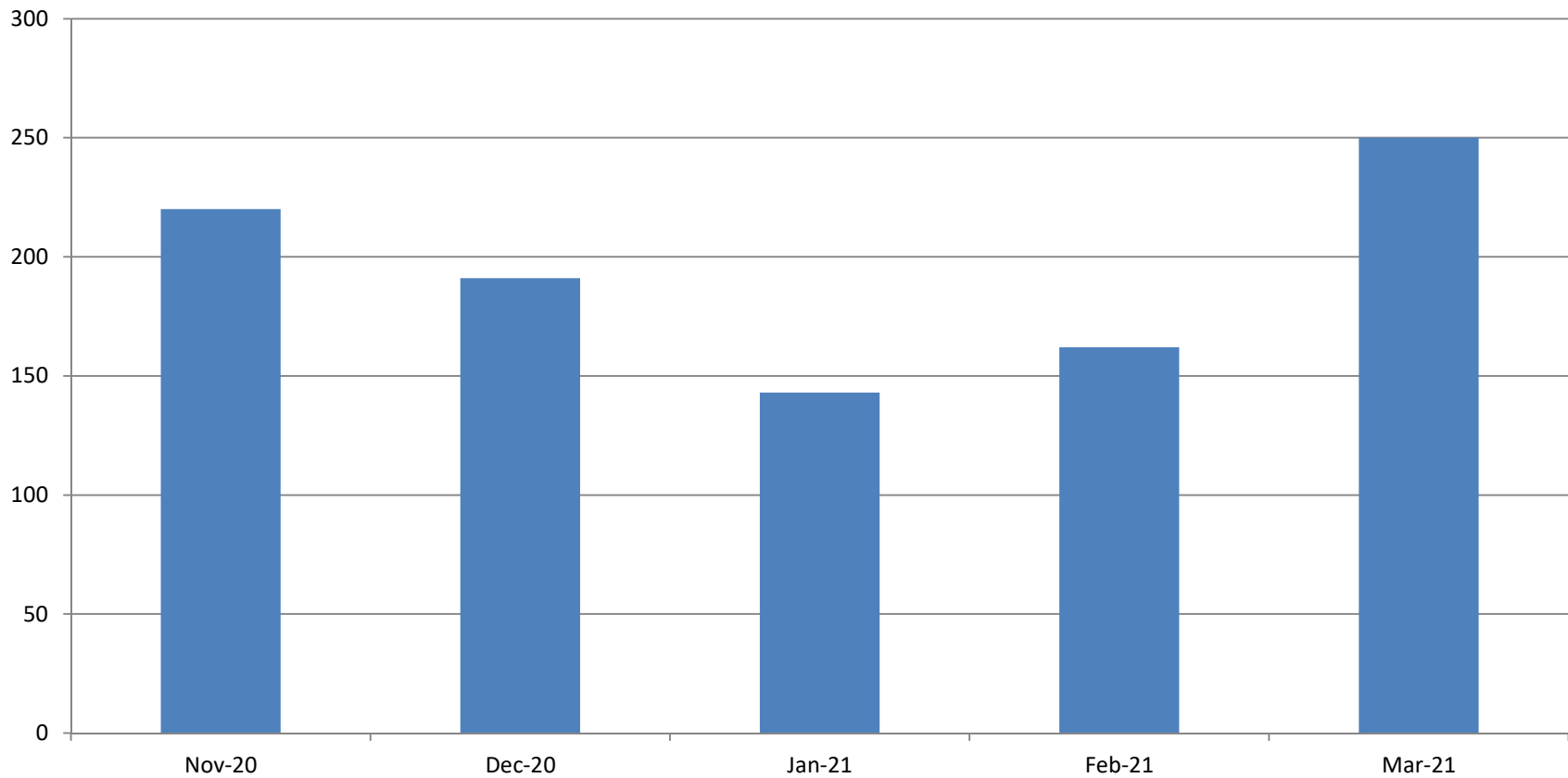
# Medications Issued

Medication issued November 2020 to March 2021



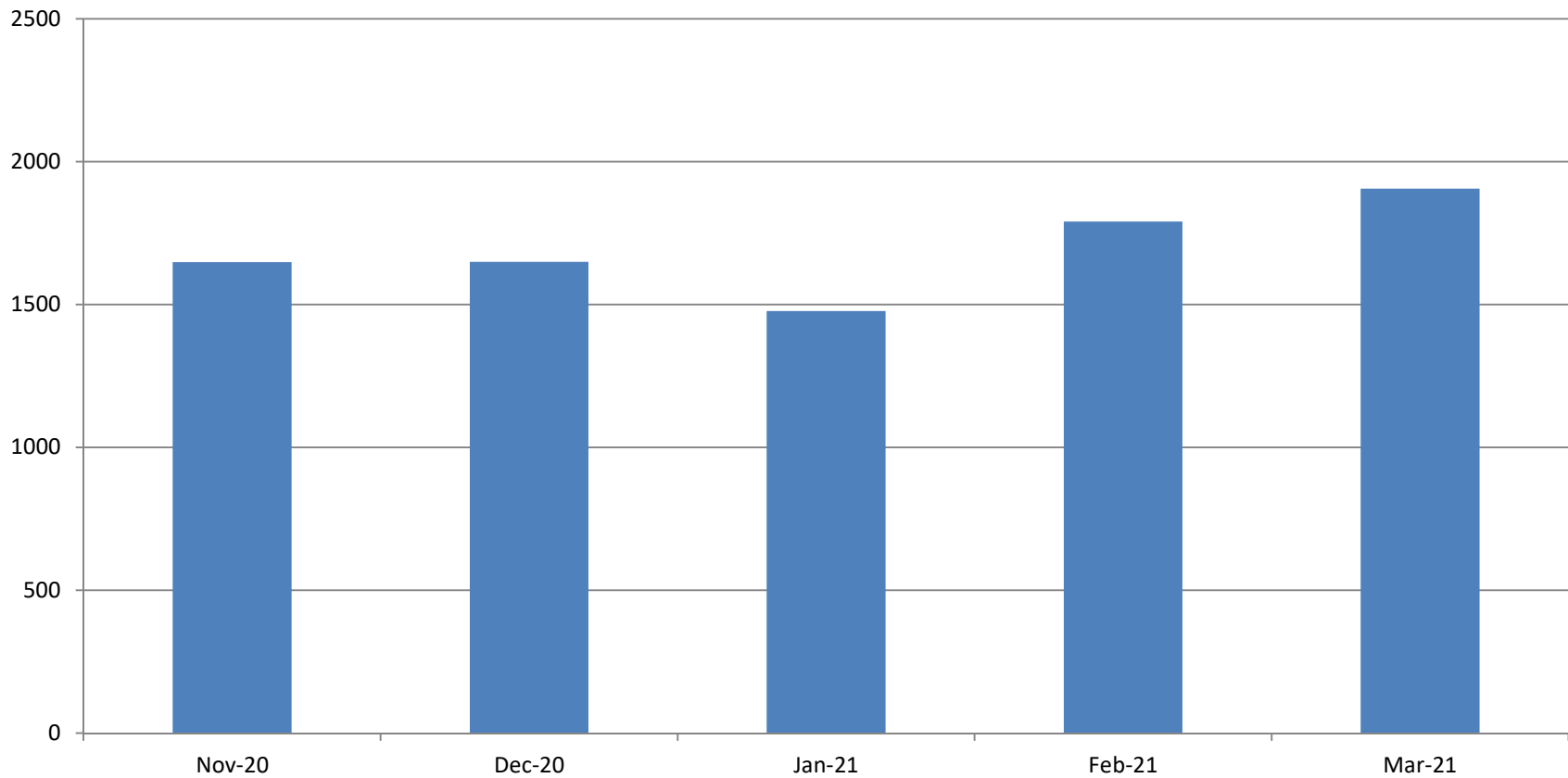
# Referrals

Referrals made November 2020 to March 2021



# Test Results

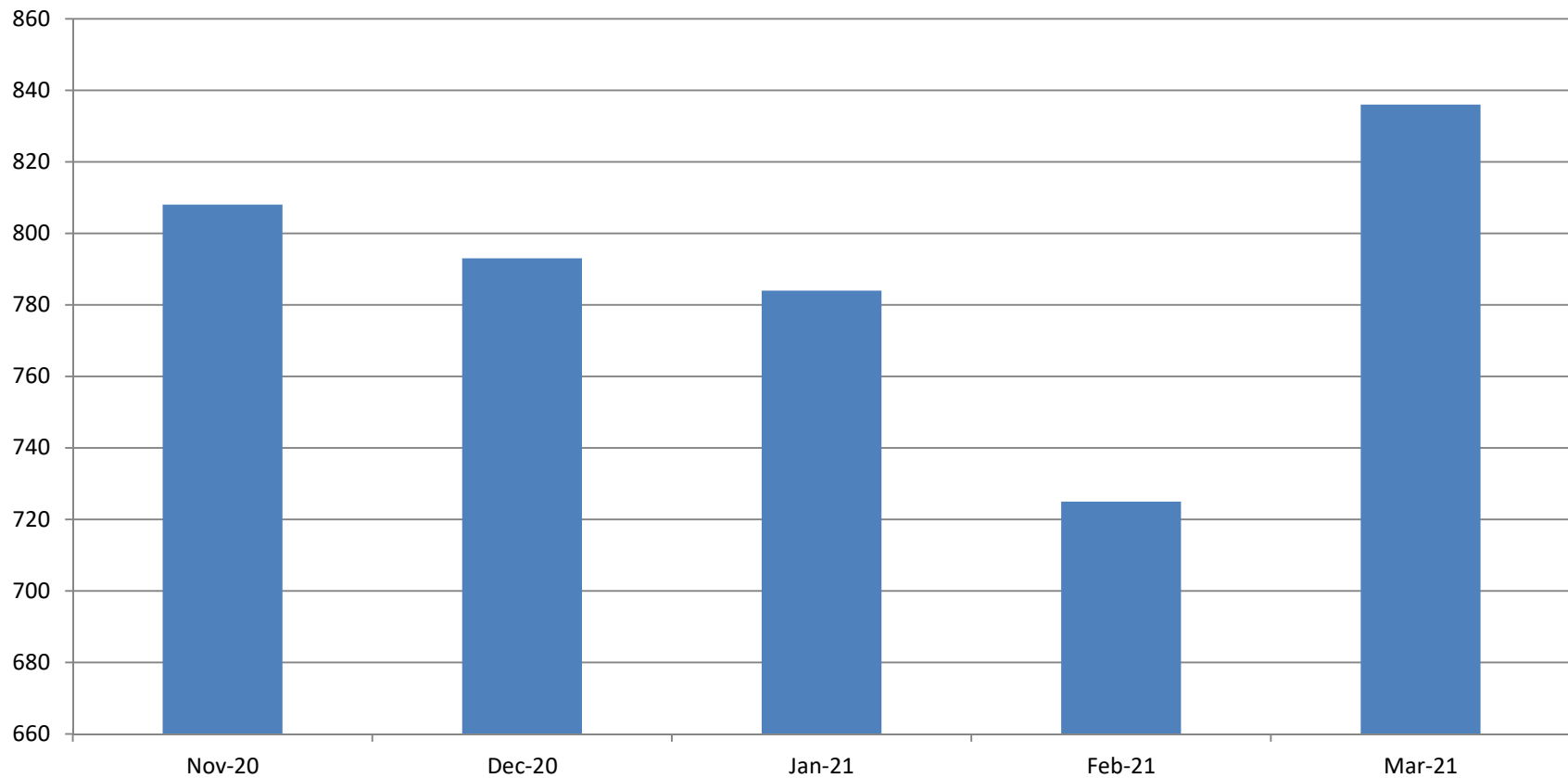
Tests ordered November 2020 to March 2021





# Documents Coded

Patients with documents coded November 2020 to March 2021



# Other work

- **Appointments:** Nurse, HCA, Healthcoach, MSK, womens health, pharmacist
- **COVID:** Vaccination clinics including booking & staffing, guidance and information
- **Practice administration:** 681 registrations/deductions between November & March
- **Service development:** Contracts, Green Impact, Early Cancer Diagnosis, etc. Birthday month recalls
- **Meetings:** GSF, safeguarding, staff, clinical, GET, PCN, PPG, huddles
- **Information:** emails, bulletins, webinars, website, Facebook, etc
- **Practice maintenance:** staff & HR, finance, premises, safety alerts, prescribing updates, websites, newsletters, complaints

# Practice Update

# Staffing

- **Dr David Rogers** started 12 April for Mondays/Tuesdays replacing Dr Rehman
- **Dr Nick Gompertz** has reduced his working days to Monday/Wednesday only
- **Dr Susie Stoneley** has increased her days to 3
- Continuing vacancy for Nurse Practitioner for Mondays, Thursdays and Fridays.

# Premises

- Continuing to maintain COVID precautions due to size and layout of building meaning social distancing is very difficult
- Protection of building for safety of vulnerable patients and staff as outbreak would mean practice closure
- Waiting room and front door have now been improved

# Appointments

- Clinical Team (GP/ANP) appointments continue to be managed through AskMyGP and be telephone consultation first. F2F is arranged if medically appropriate
- **Birthday Month recalls** – introduced April 2021 to invite patients based on birthday month for chronic disease annual reviews

# Governance and Complaints

- Power cut – twice in one day, affecting vaccine fridges and phone system
- Used needles left in postbox

# Covid Vaccinations



# COVID Vaccinations

- GP Practices required to provide clinics as PCN group not individually
- All appointments made by us not National Booking Service (119)
  - Initially all by phone but now using text booking service
  - Attempts to contact all patients in eligible cohorts
- Vaccine delivery – 10 days notice max
- 2<sup>nd</sup> vaccines just starting but depend on supply
- To date, 47% of our practice population has received their first dose

# COVID Vaccinations

Cohort	1 <sup>st</sup> Dose	%	2 <sup>nd</sup> Dose	%	Not vaccinated
1 – Residential care	<10	100%	<10	86%	0
2 – Age 80+ / HSC	283	96%	236	80%	<20
3 – Age 75-79	230	95%		4%	<20
4 – Age 70-74 & CEV	430	94%	88	19%	<40
5 – Aged 65-69	277	93%			<30
6 – Age 16-64 UHC	365	89%			<60
7 – Age 60-64	248	90%			<30
8 – Age 55-59	331	87%			<60
9 – Age 50-54	276	72%			<70
TOTAL	2447	91%			<300