

Summer
2026

Bruton Surgery Quarterly Newsletter

www.brutonsurgery.nhs.uk



Providing NHS services



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Useful Numbers

Bruton Surgery: 01749 812310

Bruton Pharmacy: 01749 812342

Yeovil Hospital: 01935 475122

Opening Hours

Monday	08.00-18.30
Tuesday	08.00-18.30
Wednesday	08.00-18.30
Thursday	08.00-18.30
Friday	08.00-18.30
Sat, Sun & Bank Holidays	Closed

Practice Half Day Closing for Training

4 August	1.00 - 4.00pm
15 September	1.00 - 4.00pm
14 October	1.00 - 4.00pm

What we do during half day closures

Our training afternoon supports the practice by providing time to meet as a team to reflect and improve what we do, to receive training such as resuscitation or to hear about new service developments that support patient care.

Somerset NHS Charity is the official charity for NHS Services across Somerset. If you or a family member have been treated by this GP surgery and would like to help us make a difference for patients, please get in touch.

GP Patient Survey Results 2026

We are delighted to share that **93% of patients rated their overall experience of Bruton Surgery as good**. This is the highest result across all Symphony practices!

The survey highlighted exceptionally positive feedback about the care provided by our clinical team:

- **99%** said they were treated with **care and concern**.
- **98%** felt healthcare professionals had the **information they needed** about them.
- **97%** had **confidence and trust** in the healthcare professional they saw or spoke to.
- **97%** felt their **needs were met** at their last appointment.
- **95%** felt **involved in decisions** about their care and treatment.

Patients also reported positive experiences when contacting the surgery, with 90% finding the website easy to use and 85% rating our reception and administrative team as helpful.

We would like to thank our patients for their valuable feedback and our staff for their continued dedication to delivering high-quality care.

For more information about the results, please visit <https://www.gp-patient.co.uk/>



**Somerset
NHS Charity**

For more information, please visit:
<https://www.somersetnhscharity.org.uk/>

Autumn Vaccinations

Although Autumn may seem a long way off, we're already preparing for this year's Flu and COVID-19 vaccination programme.

Flu vaccinations will be available free on the NHS for eligible patients:

- From 1 September 2026: pregnant women, children aged 2–3 years, school-age children (via school vaccination programmes), and children aged 6 months–17 years in clinical risk groups.
- From 1 October 2026: adults aged 65 and over, people aged 18–64 in clinical risk groups, care home residents, carers, close contacts of immunosuppressed individuals, and frontline health and social care workers.

COVID-19 vaccinations this autumn will be offered to those at higher risk of severe illness, including:

- Adults aged 75 and over
- Care home residents
- People who are immunosuppressed

Eligible patients will be contacted by text when appointments are available.

RSV vaccination expansion from 1 September

From 1 September, the NHS is expanding the RSV vaccination programme. Adults aged 65–74 with a chronic respiratory condition or a weakened immune system will be eligible for vaccination.

Eligible patients will be contacted by text when appointments are available. Appointments are currently open for patients aged 75 and over.

Friends & Family Feedback

Between April and June 2026, over 200 patients provided us with feedback and **94% were positive about our services!**

- *Prompt, efficient and thoughtful responses. Care taken and given.*
- *It was lovely to have time to discuss my issue, I felt reassured when I left.*
- *Excellent service. Responsive, sophisticated and efficient*
- *The cause of my condition was explained, and treatment was prescribed, very ably.*

Patient Participation Group (PPG)

Our Patient Group meets four times a year and provides a valuable 'critical friend' role, supporting the practice by providing feedback and advice on the experience as a patient.

Recent discussions have given very positive feedback, though the practice is not responsible for all aspects of the NHS!

Membership is open to all patients. Please contact the Practice Manager if you are interested to join.

Symphony wide updates

For organisational wide updates, please visit :

<https://www.symphonyhealthcareservices.com/>



Open Mental Health is available to anyone experiencing mental health issues, at any time. To contact the service call **01823 276892** or Freephone **0800 138 1692** or <https://openmentalhealth.org.uk/>